বার্ষিক প্রতিবেদন

ANNUAL REPORT

For the year 2010-11

Jalpaiguri Welfare Organization

Club Road, Jalpaiguri

Honorable Members!

Everybody knows that a large number of people in our country are being deprived of getting their essential rights such as food, clothes, education, health, abode etc. Whereas to live with equal rights is a fundamental right of the people of our country and it has been declared in our constitution categorically. Ensuring these rights is the solemn duty of the country. But presently the actual scenario of our country is not very delightful. The country is slowly but gradually phasing out its altruistic responsibilities, instead these responsibilities are being handed over to the private as well as multinational companies. Therefore, only a handful of affluent people are enjoying these rights. Vast number of underprivileged people of our country is being deprived of having the minimum service entitled for them. The people who have been bestowed the responsibilities to think of the welfare of the mass are negligent towards their duties. Although some individuals and organizations are raising their voice against this practice sporadically but a little effect of such protest is seen at the time of policymaking by the policymakers of the country. So such protestation must be continued to bring a change in this scenario. If such protestation is not been there then the country will cease participating in welfare of the people in policymaking. Jalpaiguri Welfare Organization was established in the year 1982 mainly to sort out the problem, standing as a hindrance before the poor and helpless people to get their right to health as well as to fight against the corruption and injustice, which is perpetrated, against the aforementioned segment of the society. To stand firmly beside the people who are helpless and underprivileged is also a consecrated mission of the organization.

With a view to give relief to some extent to the helpless patient and also to some extent to sort out the problem of health care management in the year 1982 emerged the organization, Jalpaiguri Welfare Organization. The cherished mission of the organization was to fight against the injustice and corruption and to ensure the fundamental rights of the people and that government facilities are being available to the common man and if needed to assist them. Through various trials and tribulations, unquestionably it has emerged now as a humane serving entity to the people of Jalpaiguri and its adjacent areas. It was possible because of the unstinted co-operation of the like-minded people of Jalpaiguri in general and in particular the well-wishers and all the members in every tire of Jalpaiguri Welfare Organization. In the backdrop of the then socio-economic scenario of the society, priority was given to health and hygiene related matters. But gradual improvement of both the quantity and quality of the organization as well as the imperative need of the people we are to embark upon a number of projects including a move towards fighting disability for getting equal opportunity in the society.

I, on behalf of the organization, offer my regards to you all present here and submit the Annual Report along with the Balance Sheet as well as Audited Accounts of the organization for the financial year 2009-10 for the kind perusal and approval of the honorable members present here.

A detailed report of our ongoing projects follows:-

HEALTH RELATED PROJECTS

a) Charitable Dispensary:

It is one of the fundamental rights of the citizen to get the treatment services. In 1982 Jalpaiguri Welfare Organization started working with a demand of Quality health service to all without any financial discrimination. Initially Jalpaiguri Welfare Organization started with this service housed in a little room at Keranipara. Medicines collected by our volunteers from the local Doctors, Medical Representative (Physician's Sample) were distributed to the needy patients for ensuring their proper treatment. We accept that owing to the non-availability of doctors we could not serve the people the way we wanted to during the year. Presently the senior citizens of the area gather in this centre of ours and spend their leisure time in discussing the social issues & concerns.

Our aim was to serve the poor patients free of cost and accordingly we are extending the service under supervision of an experienced doctor five a week from our Club Road premises. This year we have served around 3000 needy patients as per their need by providing prescribed medicine collected form the like-minded doctors (Physicians' Sample). Besides we have also distributed medicines bought by our own sources amounting Rs. 40, 000/- free of cost.

b) Day Care Centre:

Since 1991, this centre has been working for the benefit of the senior citizen at DEBI CHOUDHURANI KALIBARI. The basic concept was to provide health care facility for at least once a

week and entertainment to the elderly persons. Later on we provided 50/60 poor & needy patients of all age free treatment through this centre once a week. During the year we admit we failed to serve the patients in need of a doctor. We are optimistic that soon we will be able to start the same. This year the centre became a point where the elderly people of the local area met and spend their leisure time. Besides a free coaching centre is also run from this centre which is serving 90 – 100 poor local students by ensuring continuous education to establish them in the society. This centre also is encouraging the students to participate in value base programme as well as the programme that brings the thought of patriotism in the mind of the students.

c) Low Cost Pathological Laboratory:

Since its inception in 1990 the pathological laboratory has been providing all sorts of all of pathological tests at a low cost as well as at concession rate to all the patients and also at free of cost to those who were unable to bear even the minimum cost. This year about 8,400 patients were served and a service of around Rs. 44,100 was extended at low cost and at free of cost to 796 needy patients who were otherwise unable to afford the tests done form the market at market rate. Except, Sundays, the unit extends its services to the public from 8 am to 6 pm round the week. Around 9500 patients have taken benefit from this service during this financial year.

d) Low Cost X-Ray Unit:

This unit was started in the years 1991 with a 300 MA X-Ray machine. It provides X-Ray at Rs. 50/- to all the patients. The unit also provides the service at concession rate and if necessary at free of cost to the patients who cannot affords the nominal charge. This year the X-Ray unit served 5,800 patients. The unit has extended free service worth Rs. 16,933/- to 459 needy patients whose market value is about Rs. 32,000/- . Except, Sundays, the unit extends its services to the public from 8 am to 6 pm round the week.

e) Low Cost Generic Drug Centre:

Medicines with Generic name! With an aim of creating responsiveness & movement regarding the Generic Drugs amongst the common people this service of ours started functioning in the year 1992. Since inception the centre is providing essential medicines at a low cost to all the people and at the needy persons. This is the only center in Jalpaiguri town that provides 24 hours service to the patients. Despite security concerns, organization is firm to run this project for the benefit of the common people during the night. This year about 1, 50,000 patients were benefited from this centre and medicines worth of Rs. 64,458/- were distributed free of cost among about 170 nos of poor and needy patients. Besides, medicines colleted from the doctors and medical representative were also distributed time to time amongst the people in need. The unit also contributes the maximum to continue with the day – to – day activities of the organization. To bring about more transparency in the transaction in the unit we have already started with the computerization of the unit. We are accepting the facts this unit is unable to provide all kinds of medicines needed for various types of patients. We are trying our level best to provide better service to more and more people overcoming the present drawback.

f) Low Cost Spectacles Centre:

At Rs. 10/- and also at free of cost this centre provides facility of an experienced Optometrist of Hospital who voluntarily examine the eyes and give suggestion for spectacles to the patients. Since 1995 the unit has been providing spectacles at low cost or at free of cost to the ailing persons. This year about 4000 patients were benefited and 175 numbers of people were given spectacles worth of Rs. 18,650/- at free of cost whose market value is about Rs. 35,000/-. Besides, through the project, old spectacle frames donated by the kindhearted people of the district were distributed, after due repair, to the needy section of the society. Besides, the project has been successful to provide new spectacle frames to its beneficiaries at low cost. To reach out to the marginalized group of the people we have decided to organize Eye Examination Camp in the remote of the district. People are benefited from 8am to 6pm every day from this centre.

g) Low Cost ECG unit:

This unit was started in 1994 to provide ECG at free of cost to the poor patients and at a low cost to the people who can bear it. There is a new computerized ECG machine along with the manual one to serve more patients in a short time. We do the computerized ECG at Rs. 60/- and the manual ECG at Rs. 40/- whose market value is Rs. 150/- and Rs. 100/- respectively. This year we extended our service to about 1133 patients at our concessional rate and about 39 patients were served

either free of cost or the rate below our rate whose market value was about Rs. 4,500/- and value at our unit was Rs. 1, 135/-. Our volunteers served the patients at their homes in cases where they are unable to move or reach at our centre. Except Sundays, our volunteers serve the people from 11 am to 5 pm untiringly.

h) Mobile Ambulatory Clinic:

Jalpaiguri Welfare Organization made the first voluntary move to start the Ambulatory Service in Jalpaiguri. Presently though the number of such voluntary organizations has increased still as per need we serve the people at concessional rate and even at free of cost that has been duly admitted by the people and the administration. Besides it is hard to access ambulatory service from other organizations during the night but we are always at the public service. At a concession rate and also at free of cost about 1200 patients reached the medical institutions within the town and in other districts like Darjeeling & Coochbehar including the North Bengal Medical College & Hospital.. In addition, service is also provided during natural calamities by arranging medical camps & rescue and restoration operations conducted by the CHILDLINE Service. JALPAIGURI WELFARE ORGANIZATION started this 24 hours ambulatory clinic in the year 1989 as a community based project. This year 142 patients were provided the service worth of Rs. 29,550/- at free of cost. Moreover, this service plays a pivotal roll to bring the patients in the nearest hospital or clinic, being injured in accident or any types of calamities

i) Mortuary Van

In this busy society, none have the time to take part of one's last visit. Keeping in mind the very rude moment of time Jalpaiguri Welfare Organization kept its urge to start a Mortuary Van for such occasions. Hon'ble Ex – Member of Parliament (Lok Sabha) Smt. Minati Sen stood by us and extended her helping hands by supporting us from her MP LAD Fund that made the dream of Mortuary Van a reality for all of us. During this financial year, we served about 200 families who approached to us for this service. We express our sincere gratitude to Smt. Minati for her bighearted support. We are filling proud to provide this type of service to the hapless families during their essential period.

j) Oxygen Supply Service:

Jalpaiguri Welfare Organization has started this project in the year 1992. From then this 24-hour emergency center provides Oxygen facility to the patients who require this service. This year about 110 patients were benefited by this service. Now, one can get a cylinder for 24 hours by only depositing Rs. 100/- that is provided by the other organization at high rate. Like our other projects we render free service in this project too, to the patients who are really needy. This year around 34 patients were extended the service worth of Rs. 20,700/- at free of cost which market value was at least Rs. 50,000/-.

k) Blood pressure and body weight measuring unit

We are happy to let the people know that Jalpaiguri Welfare Organization was able to start blood pressure and body weight measuring unit in the month of January 2011. This essential service of daily life was a long demand for the people of Jalpaiguri town as well as the district. This unit provides the service from Monday to Saturday of every week at free of cost from 11 a.m to 5 p.m. During this short period, the unit has provided services around 200 numbers of people. We are really happy to start this type of service under the roof of our beloved organization for the benefit of the people.

PROJECTS FOR DIFFERENTLY ABLED

a) Centre for Special education for the Disabled Children:

Jalpaiguri Welfare Organization is working for the disabled population for their proper rehabilitation since 1984-85. Successful & meaningful rehabilitation of the differently able children to the main-stream of the society through quality education and special care was the thought which inspired JALPAIGURI WELFARE ORGANIZATION to start the centre in 1987. Through this centre of ours all types of physically challenged children (CP, MR, HH, VH, MD) are getting education using modern techniques. Since its inception, the centre has been earning reputation to attract the students, the number of which is at present 178. Many bonafide students of this school have got enrolled in the normal school and have done well in the Secondary & the Higher Secondary Examination. In addition the students are also involved in the co-curricular activities like Art Competitions, Nature

Study Camps, Sports, & other Cultural Programmes and have brought laurels to the centre. Like previous years this year too the students of our centre proved their excellence in the field of sports and games in various places in West Bengal. The centre is helping the guardians of the children to get the certificates and necessary aids and appliances from the government sector. This year the centre has attracted the attention of the mass by participating in the different cultural programmes at Disabled Day Function, Book Fair etc. this senior students were given an Identity Card and were also provided special training for ensuring self-employment. Jalpaiguri Welfare Organization feels the need of special and focused efforts for the proper functioning and supervision of the school. We are thankful to the Department of Social Welfare for awarding Scholarship to the students of our Special Education Centre. Services extended to the students through this centre include (a) Mobility Training (b) Braille through Computer (c) Special education (d) Self-Help (e) Physiotherapy (f) Audio- tactile method (g) Use of Hearing Aids (h) Speech Therapy (i) Group Hearing Therapy (J) Scholarship (k) Home – based management (l) pre-vocational training etc.

b) Handicapped People Industrial Co-operative Society Ltd:

Jalpaiguri Welfare Organization formed this society in 1991 to rehabilitate adult disabled persons. The purpose of this Society was growing mutual understanding and co-operation among the members. Since then this society is engaged in distributing the electric bills among the consumers of WBSEDCL. Now the member strength of the society has increased to 56. They are also delivering their responsibility of the meter reading of the customers of WBSEDCL. Besides for the last two years another 12 – 13 differently abled brothers & sisters engaged in distributing the Property Tax Notices to the citizens of Jalpaiguri Municipal Area are benefited. We the members of Jalpaiguri Welfare Organization sincerely thank all the personnel of the Jalpaiguri Municipality and the WBSEDCL for their continuous support & noble gesture towards the challenged population. Jalpaiguri Welfare Organization is committed to search for various other ways to rehabilitate all the differently able persons.

c) APARAJEO Printing Press:

We run a printing press in our Club Road premises for over a decade. Three differently abled persons are working in it and are earning their livelihood from this press. This is a glorious instance of rehabilitation of the differently able persons.

d) D.L.R.O. Project:

In collaboration with the DPEP & SSM, Jalpaiguri, we started this venture in 2001 to facilitate integrated education of the differently able children. Our aim is to get the non-school going children enrolled in the school. In addition, to build up an understanding among the students and to help the teachers of the school is also a part of our volunteers engaged with it. According to the decision of the State Govt. of West Bengal, the Sarva Siksha Mission has taken over the responsibility on their shoulder. Like other districts of West Bengal we rolled out this service on 30th November, 2010. During April 2010 to November 2010 JALPAIGURI WELFARE ORGANIZATION acted as DLRO and successfully fulfilled the following activities:

i) Making teachers of every primary school, secondary schools, Madhyamik Siksha Kendra, and Sishu Siksha Kendras aware of disability by visiting them and also to get a list of the dropout differently abled children. We have successfully reached out to more than 882 schools in the two blocks whose responsibility is vested on us.

ii) Helping the teachers to build up understanding and breaking the ice between the normal and differently abled students.

iii) Doing home visits and follow up visits to prepare a list of the non-school going and dropout disabled students. Our volunteers have reached about 2600 households in this financial year.

iv) Counseling the parents to make them aware about the necessity of enrolling their differently abled children in the schools, about different problems of their children and bout the steps necessary for the holistic development. Our volunteers have reached more than two thousand households in this financial year.

v) We have successfully helped the parents to get their differently abled children enrolled in the schools who were out of school. About 80% of such children got admitted in the schools for their special care and focused education.

vi) Visiting the Gram Panchayat, Prodhan, Rural Officers and Non-Government Officials, Guardians and Educational Institutions to get the facilities and opportunities provided by the government for the differently abled children.

vii) Helping the differently able children to get their Certificates, Scholarships and other necessary aids and appliances;

viii) Advising differently able students regarding different issues by making regular visits to the special school;

ix) Participating in different seminars/meetings organized and conducted by SSM, Zilla Pratibandhi Punarbasan Kendra and other concerned departments for proper evaluation of the service and sharing the views of our organization in this field.

x) Facilitating various programmes implemented time to time by the government for the benefit of the differently abled children.

xi) Identified 1533 and 1508 differently abled children in Sadar Block and in Maynaguri Block respectively and proved our capability and commitment to the cause of humanity.

xii) This year we organized a numbers of awareness and orientation programmes among the parents, teachers, panchayat members, villagers etc. on rights and existing facilities available for the differently abled children and also the need of schooling of that kind of children of Sadar & Maynaguri Block. Our team of Special Educators attended the awareness programmes as resource persons and shared their views on the integrated education and other Acts & provisions of disability laws.

SOCIAL JUSTICE RELATED PROJECT

a) CHILDLINE Service:

Jalpaiguri Welfare Organization has been working for the well-being women & children since its inception. Besides Restoring the lost child to his/her parents, helping the guardians to trace out the whereabouts of their lost children Jalpaiguri Welfare Organization always did advocacy on education, health & safe environment for all children. At the time when there was no shelter home for distressed children, the organization stood by them and provided shelter & care. The administration recognized our efforts and they too referred children in need to our organization as they believed in our dedication towards children. Later on Jalpaiguri Welfare Organization became a stakeholder in child protection mechanism and started the CHILDLINE service during March 2003. First started in 1996 in Mumbai today CHILDLINE is serving the children of 83 cities. 1098 a 24-hour free phone outreach service for children up to 18 years. JALPAIGURI WELFARE ORGANIZATION is providing this service in collaboration with the Ministry of Women & Child Development, Govt. of India and CHILDLINE India Foundation

Our target groups are: ⇨	Street Children, Child labour, abandoned children, Child victims of HIV/AIDS, Child addicts, lost child, Runaway child, Emotionally disturbed child, Child affected by the Natural Disasters, Child as Political Refugees, Differently abled child. The list is not exhaustive one.
The supports we extend to our little citizen as per need are: ⇨	Medical, Shelter, Restoration, Sponsorship, Emotional Support & Guidance etc.

Apart from the above, we have also taken the following decisions to improve our services provided:-

a) Assessment of the service and adoption of new policy by conducting Weekly and Monthly meetings;

b) To make the allied systems aware of the service;

c) To restore and give shelter to a child who needs care and protection after making a detail discussion among the team members/volunteers.

d) To organize a number of one-day NICP Workshops for all the stakeholders in collaboration with the NIPCCD & CHILDLINE India Foundation, Mumbai.

e) To publicize 1098 by distributing clothes having CHILDLINE logo to the children, by distributing handbills, posters and other awareness CHILDLINE materials during awareness and various other occasions.

f) For reaching out the mass, our team organizes Puppet Shows, Open House, and Outreach activities in all vulnerable areas to spread the message of safety net to children.

g) For the proper functioning of the service in the district, we organize the meeting of district level CHILDLINE Advisory Board (CAB) and share the experiences and problems with the board members for getting their valuable advice and support.

h) Highlighting the need to establish the child rights our volunteers joined the children of Shelter Homes during Rakshabandhan, Children's Day, Saraswati Puja and other occasions.

i) Visiting the Juvenile & Shelter Homes time to time for counseling the inmates and helping the authorities to trace out their whereabouts;

j) Organizing Health Camps & Blood Grouping Camps for the children of different areas on regular basis;

We are happy that we have a developed a lot our way of working and the quality of service delivery at our CHILDLINE 1098 project. Today we are not an unknown figure throughout the country. All the CHILDLINE partners take our method of working as an example of good practices across the country. Our volunteers of CHILDLINE have brought laurels to our organization by attending the meetings, workshops etc. organized time to time by the partner organization.

Since the inception of the service in the district, our volunteers are working day and night for the cause of the children with the gracious aim of making Jalpaiguri a child – friendly place to live in.

This year Jalpaiguri CHILDLINE service organized a special programme along with the other partners through out the country namely "CHILDLINE SE DOSTI" Jalpaiguri CHILDLINE celebrated this programme with tying up CHILDLINE band in the hands of various officials and staffs of allied system the inmates of a juvenile girl's home. This programme was organized from 8th to 14th November 2010.

b) Coffin Service:

"One could pay their tributes to their departed beloved ones" was the idea behind this very service. This year we stood by around 50-60 families during their hard times at free of cost.

c) Book Bank & Study Centre:

The centre was started with the noble aim of enabling the needy students of the society to continue their studies. Earlier the organization served the students in need as per its own capability by providing them the textbooks free of cost. But after the inauguration of the centre we served more number of students. Subhrojit Sanyal Memorial Trust helped us to start the Subhrojit Sanyal Book Bank and Study Centre. We have been able to reach out nearly 300 needy students this year by providing them the textbooks free of cost. Besides, we have also been able to collect helping books written by various authors, encyclopedia, dictionary etc. we have a beautiful collection of books, audio CDs and cassettes for helping the students to learn Spoken English easily. As per need students could came to our study centre and even get the books copied from the Xerox centre. We are planning to develop the centre to meet the surging needs of the students.

d) Free Coaching Centre:

This financial year the organization was successfully able to run its Free Coaching Centres at its Club Road Premises & Debi Choudhurani Kalibari premises for bringing the education to the access of the downtrodden section of the society like previous years. The idea behind running these free coaching centres was to curb the increasing dropout rates of the students from the regular school in difficult circumstances. Every week on Saturday & Sunday from 3 pm – 5 pm our volunteers impart education to the needy children. Besides the conventional education, moral education is also provided to the children coming to the centre through various group games etc. Our volunteers feel proud and happy while doing so. The centre is benefiting students of Class I to Class VIII. We also provide notebook, pencils etc. free of cost to the students to ensure their education along with light refreshment. Besides, we also celebrate various occasions like Saraswati Puja, Children's Day etc with the children to make their day.

OTHER ACTIVITIES

1) In keeping with our solemn pledge to stand by differently able population, this year too the "World Disabled Day" was observed by the Organization on the 3rd December with full dignity. This year a record number of people walked on the streets for the challenged population. Besides placing a charter of demands that included the proper implementation of the PWD Act 1995 etc. to the district authorities. The day included various cultural programmes, competitions and exhibition of handicrafts that were greatly successful with the enthusiastic participation of our brothers and sisters who came cutting all the barriers of caste, race and section. Blood Donation Camp was also organized for the needy patients to mark the day by our differently able brothers & sisters. From last 28 years, Jalpaiguri Welfare Organization is working for the rehabilitation of the disabled children. Through observing "World Disabled Day" celebration we appeal to the mass to uphold the rights of the disabled people.

2) As per Disability Act, disability certificates should be issued to the eligible persons from every Block Health Centre, Sub-Divisional and District hospital. Though there are 13 block health centres, two Sub-Divisional hospitals and one District hospital in Jalpaiguri district the facility is available with only from one Sub-Divisional hospital and the District hospital. For this, people coming from far away places are facing various problems. Jalpaiguri Welfare Organization stood by those and had frequent discussions with the Health Department but still a lot has to be done. Jalpaiguri Welfare Organization will continue with its zeal to work for the cause.

3) To strengthen the care of differently abled students of the Special School, the organization took initiative in forming a Guardian's Forum to ensure the sharing and participation of the parents of the children in every decision and policy making activity for the best interest of the students. The organization has always encouraged the forum to come up with their suggestions for the cause of the children. The Guardian Forum has been supported with three school vans for helping the needy students coming from far away places to attend the school. Efforts are on to increase this number at the organizational level.

4) Like previous years this year, too Jalpaiguri Welfare Organization has organized a number of camps to make the people aware about the act and facilities related to disability and disabled persons. Jalpaiguri Welfare Organization has organized these camps in various clubs, educational institutions, Govt. office & Non Govt. organization to make them aware about the preventive measures which could ensure the birth of a healthy child, importance of immunizations after the birth of a child, shunning of bad habits such as not to insert any shrapnel or stick into the eardrum, the facilities of the disabled including the PWD Act 1995 , The National Trust Act 1999 etc.

5) It is found that nowadays the disabled women or girls are being mentally and physically tortured in every sphere of life. To reduce this mental agony of such girls our special educators always stand beside them to carry away their grievances to the respective authority. Our special educators also give their expert opinion as and when needed for providing them justice in the court of law and mankind.

6) Differently abled persons are provided various types of facilities at concession rate during traveling especially by train. The requisite forms were supposed to be supplied by the concerned department but the facility is not available anywhere in Jalpaiguri. Keeping this in mind, to help out the needy passengers Jalpaiguri Welfare Organization is providing the requisite forms free of cost to all those who need it and also help them by providing them necessary information.

7) Our organization is an active member of the District Level Committee formed to facilitate the District Disability Rehabilitation Centre, National Trust, and District Health Development in their working and has proved its presence on many occasions through its suggestions and decisions.

8) National Trust an autonomous body under Ministry of Social Justice and Empowerment, Govt. of India working for the welfare of persons with autism, Cerebral Palsy, Mental retardation and Multiple disabilities has started a health scheme namely Niramaya for their treatment at free of cost . The persons having family income of Rs.15, 000/- p.m are covered free under this scheme. For others a processing fee of Rs. 250/ to be deposited in local SBI Bank for getting such facility under this scheme. We are happy to inform that our beloved organization has successfully brought 200 nos of such people of the district under this scheme.

9) Jalpaiguri Welfare Organization is registered under National Trust Act.1999. National Trust is an autonomous body under Ministry of Social Justice and Empowerment, Govt. of India working for the welfare of persons with autism, Cerebral Palsy, Mental retardation and Multiple disabilities. We have successfully organized a numbers of awareness and orientation programmes in Jalpaiguri District to make the mentioned categories of people aware about the facilities such as how to make a Niramaya Health Card, legal guardianship, about the Arunim scheme, role & function of the National Trust etc.

10) For the last two decades Jalpaiguri Welfare Organization are ardently involved for curing the scar of the addicted and the person having psychological disorder through counseling or sending them to the diagnostic centers which are appropriate for them. For getting such facilities a forum was formed with the help of some social activists. These activists were involved in administering medicines and counseling for the rehabilitation of that people. But due to lack of psychologist, social worker the service could not be continued. But our volunteers are always ready to help for giving proper guidance to the guardians of the effected ones. Presently these sorts of patients are being sent to various diagnostic centers in various places of West Bengal by Jalpaiguri Welfare Organization for their betterment. Some times our volunteers are escorting them to different places for their better treatment

11) Like previous year this year too we organized a Saree distribution programme among the disabled men, women and the children of poor families on the occasion of Durga Puja Festival with the generous support of kind heated volunteers, well wishers and the District Administration. We are proud to announce that about 900 differently able men, women and children of the poor families has given support to obtain the new garments on the eve of the festive days. In addition, we distribute cloths (Dhuti, Sharee, Blanket etc) among the poor and needy men, women and children throughout the year as per our capability.

12) It is found that the self administered medicines may cause a fatal damage to immunity system of the ailing person. It is necessary to get proper advice of the medical practitioners before taking any medicine for curing the disease. Most of the doctors/ medical practitioners are prescribing the medicines to the patient in the brand name instead of generic name. We think that the Medicine companies are sale their medicines with good looking pack for their huge profit and doctors are using the brand name for their conceal interest In this reason the patient and his/her family members are purchasing the prescribed medicines at higher cost and most of the patient parties are unable to buy the medicines at high prices so they turn up to quake doctor. It is necessary for the Govt. to maintain the quality of the medicines keeping the price bearable for the mass. The Govt. must take appropriate measure to bound the companies to sell the medicines in generic name with strict quality control to reduce the price of medicines. This year we have organized a number of programmes to make a protest against the present drug policies.

13) Our organization has always stood by the deprived women of the society who gets no protection on support form the society and the family itself. In some cases arranging mutual discussions etc. this year we successfully brought a number of ill-fated women to the mainstream of the life solved the problems. It could be mentioned here that the victims of trafficking who were rescued by the organization earlier this year were successfully restored back to their family and are leading normal family life.

14) The enthusiastic volunteers of our organization extended their services voluntarily for the Pulse Polio Immunization Programme, T.B. Awareness Programme, Leprosy Elimination Programme etc. and several other government and non-government programmes organized to create awareness and sensitization amongst the people through out the year.

15) Our organization is always conscious about the decision taken in the interest of the mass in the field of health & hygiene. We have always protested the decisions against the mass interest of the people whenever and wherever necessary. Besides, we came forward with a lot of suggestions to the health department as well as district administration for the improvement of health services in the district throughout the year. As per the rule of the Govt. District Health and Family Welfare Samity has been constituted in every district. Being a responsible member of the said Samity, Jalpaiguri Welfare Organization enriched the work of the Samity by giving our suggestions.

16) As usual the organization stood up for extending necessary medical help and advice including distribution of free medicines as well as clinical help in such areas where Malaria, Diarrhea etc. affected a number of people.

17) We also mobilized people for protecting the Teesta & Karala River from pollution. We firmly stood against the government & private health centers, throwing their medical wastes to these rivers that created a danger not only to the aquatic lives but also to the very existence & beauty of the rivers. Our fight for saving the nature will continue.

18) Motivation camps for Blood Donation were organized during this period at a number of places. Motivation camps like **Know your Blood Group** for identifying blood groups of individuals were also organized during this period at a number of places and more than 450 needy patients were assisted in getting blood during their hard times. Everyday 2-3 families on an average came to our organization during this financial year to collect blood for their ailing member of their family. We helped those helpless people by collecting blood from various sources such as Voluntary Organizations, Clubs, Merchant Associations, Colleges, well wishers, members of our organization etc.

19) Like previous years this year too, we helped many needy patients financially during their course of treatment in and outside the state. We also provided medicines to them, purchasing from the outside, which were not available in our stock. We are always providing free medical treatment to the poor patients and also providing medicines free of cost that is not available at our Generic Drug Center. This year we stood by 70 such patients with financial support, who had gone for better treatment out side the state. Besides our volunteers have been rendering their services to the needy patients by escorting them to different places like Delhi, Vellore, Kolkata, Chennai etc. for their better and proper treatment.

20) Poor people specially the women are not getting chances to reach to the institution providing legal help or being stopped to reach there by their own people or their poor financial condition. The Govt. has made an arrangement to give legal help to such people or women at free of cost. In this regards Jalpaiguri Welfare Organization organized two numbers of awareness programmes at the Club road office premises and one at Jhakuapara village under Jalpaiguri Sadar Block with the help of District Legal Aid Forum where the Chief Judicial Magistrate, four other judges, President of Bar Association of Jalpaiguri were present and delivered their valuable opinion about having the way of justice at free of cost for the victimized women. A large number of men and women were present at that awareness programmes and got benefited by the legal advice of the judges and senior lawyers.

21) We helped the differently abled persons by providing them Harmonium, sewing machine, Tri – cycle, wheel chair, crutch etc. for supporting them to earn their livelihood.

22) Many people lose their ability to walk smoothly for a short stint due to fracture in limb, major illness like heart attack, neurological problem etc. Our organization provided wheelchair & crutches for such patients at free of cost to solve their temporary need.

23) Those children who were not having the access of the education due to their financial crunches were provided monetary support enabling them to avail the expenses of the education. We also provided them books as per their need to help them have a smooth education.

24) Jalpaiguri Welfare Organization has always stood for ensuring due respect to the Senior Citizens. We have organized health check – up camps regularly for the beneficiaries of various Forum working for the benefit of the Senior Citizens.

25) Throughout the year, Jalpaiguri Welfare Organization collected aids & appliances for the differently abled persons, woolen clothes, sarees, dhoti and other garments from various like-minded organizations & well - wishers and distributed to the needy.

26) Right to health is our fundamental right. It is correlated with the development of mankind. Health for All within 2000 was declared at Alma Ata. Keeping this in mind Govt. of India formulated its Health Policy in 1983 but it still awaits its implementation. More than 05 years have passed after the implementation of NRHM but the health facility is still out of reach of the common man. After a long debate at last in 2009 the Union Govt. recognized Health Services as National Commitment in its National Health Bill. But the reality is that the government is day by day bringing down its allocation on health sector. During 1990 it was 1.3% of the GDP but

the same has come down to 0.86% whereas demand for enhancing to 5-6% has been made throughout the world regularly. Effect of Liberalization was noticed after 1991 on the health sector. Since then started the influence of corporate on health issues. The Government owns only the 20-25 % of the health sector and the rest lies in the grip of the private sector. In absence of concrete & clear Drug Policy the patients are suffering and are under the control of the Medicine producing companies. We must quote WHO here which said "If there is Commercialization of health then primary health services can't develop".

27) The members of our organization had stood besides the natives of the villages, whose kith and kin were brought to be admitted in the hospital or any other clinic but were facing trouble to avail the facilities entitled for them, according to their capability. Moreover, the tests and medicines, which we could not provide to the patients from various units of our organization, were done or purchased by us using the funds of the organization.

28) Recently it is found that some unscrupulous people are looting the money or valuable goods from the passengers who are traveling in various trains making them unconscious by giving sedative drugs through food or drinks to them. In the influence of such drugs, several times these people are reaching some unknown destination instead of their own. The members of our organizations extended their helping hands to these people by taking them health centre for getting medical attention and later they restored these hapless people to their families searching their addresses.

29) Nowadays we use plastic made materials for various reasons in our daily life. We use it unwillingly or by our habits. Most of us know more or less that after a certain measurement, the plastic cannot be mixed up with the soil and it only can increase the heap of garbage. Consequently, this heap of garbage pollutes the environment, surrounding us. More or less most of us are becoming the victim of such pollution. We must be conscious regarding this pollution. We have to take pledge that we must not use plastic irresponsibly by ourselves and we must sensitize the other people to shun the use of plastic for the benefit of our mother nature. Jalpaiguri Welfare Organization would like to portray the grim picture before the mass through organizing street corners. It has organized such programme taking the people of various offices, schools, colleges and other establishments, and it has got support from these generously.

30) Disabled people can prove their ability if they get chances. Jalpaiguri Welfare Organization has successfully proved it through its various activities. In this financial year the annual cultural programme of the Centre for Special Education for Disabled People, run by Jalpaiguri Welfare Organization, has won the hearts of several people who were present that day in the auditorium by the performance of the disabled children of that school. This year is the auspicious hundredth and fifty-birth anniversary of Kabiguru Rabindranath Thakur. Jalpaiguri Welfare Organization has paid their befitting tribute to that great scholar through this programme. "Raktakaravi", a drama written by Kabiguru Rabindranath Thakur was also performed by a Kolkata based theatre group namely 'Anyadesh' on that day. Most of the performers of that drama were physically handicapped or blind.

31) A good communication system is an essential part of the development. But when this essential part becomes a nightmare for the wildlife or people then it yield a great concern. Recently the people of this region are observing such thing through various mishap occurred with the wildlife. Some months ago, seven pachyderms were killed when a NJP bound goods train ran over these animals. Much hue and cry were raised by the organizations who are working in the field of conservation of wildlife. Jalpaiguri Welfare Organization also put their concern across vociferously like earlier times along with like minded organizations.

32) Jalpaiguri Welfare Organization is doing the job of providing assistive devices, education, health related service for the disabled people sincerely for last three decades. On the other hand, though the Integrated Fire Protection Pvt. Ltd, Jalpaiguri is a business organizations but it also is playing an active role in the field of social work. Moreover National Institute for Visually Handicapped (NIVH) and Heritage Foundation have its own fame in their respective field of rehabilitation of the disabled people and social work. Jalpaiguri Welfare Organization along with these three mentioned reputed organizations had organized a two-day free assistive devices distribution camp at Jalpaiguri Town Club ground during this period. The disabled people of Jalpaiguri, Darjeeling, and Coochbehar were benefited by receiving their

necessary aids and appliances such as wheel chairs, spectacles, hearing aids, crutches, blind sticks etc. from this distribution camp.

33) A joint memorandum of demand was placed before the Principal of North Bengal Medical College & Hospital by a group of voluntary organizations of North Bengal seeking upliftment in the health service rendered by NBMCH. Besides, on the same a memorandum of demand was also placed before the District & Block health authorities of Jalpaiguri, Darjeeling and Coochbehar District.

34) To orient the local people on the right to health Jalpaiguri Welfare Organization organized a one day demonstration in collaboration with the like-minded organizations. By organizing street corner, distributing leaflets in local languages efforts were made to reach the mass. We earned the due support of all the people who suffered due to the commercialization of health services. Demands for ensuring quality health services, life saving drugs, low cost diagnosis of disease, quality & effective medical equipments within the access of the common man were some of the demands put forth during the day long protest & street cornering. Demand for National Health Policy and to increase allocation on health sector, improvement of the rural health infrastructure & access of health facility irrespective of the financial status were also made.

OUR PROTEST, OBJECTIVE AND SUCCESS

Guided by the very principle to fight against injustice & corruption, Jalpaiguri Welfare Organization throughout the year created mass mobilization. Being the nature of the organization & its non – political & secular activities, we were able to reach out the public more effectively. To protest the injustice and against the corruption is our motto. We agree to the fact that the way we succeeded in our constructive work we didn't do much to sharpen our revolutionary image. To find out the probable reasons and making effort to solve these we held several meetings during this year. In the meeting, discussions were made on the increasing materialistic culture in the society, gradually increasing owing to the economic liberalization. In the past few years, we saw that many voluntary organizations are exploiting the innocent people in name of the so-called Non-Governmental Organizations. Nowadays social work has become a profession. Some people are taking this job to earn money in the name of social work. We think that these anomalies should be weed out immediately for the real betterment of the people. As a result, the noble path of social service is converted into a job oriented concern and a social activist has turned to be a social worker who renders his or her service against money. We admit that these types of intentions are emerging in our organization too. But our organization is committed to de-root this by promoting the process open discussions and self-analysis.

The capability of availing proper treatment for better health & hygiene is getting out of the common man. The way the cost of life saving drugs is increasing has made it impossible for the common man to get access of it. Business in the name of providing health facility is increasing day by day in form of Nursing Homes. Due to the commercialization of the health facilities, the common man is suffering a lot. The available government infrastructure is not enough to meet up the needs of the needy patients. We admit that our fight for the cause has somehow got a set back in the recent times but we are committed to work for the noble cause of welfare of the society. We have been striving for the hapless of the society. We will continue our zeal for the noble cause and will never divert from the noble path of social service. In days to come we will successfully and firmly maintain our character of a voluntary organization and we appeal all the members to work for the same.

OUR FUTURE PLANS

a) To stand against the neglected health service & to create mass movement against the social evils;

b) To create awareness about the blood donation, health & hygiene, superstitions and differently able among the common mass;

c) To improve the existing projects to increase the quality of service;

d) To start training of Health Worker

e) To form a group of social workers who would provide any kind of services to the people who are living alone in distress condition by going to their houses.

f) To start a school bus service to bring the disabled children in our special school smoothly.

CONCLUSION

At a time when moral values are degenerating, magnanimity is giving way to self-centeredness and rationality often yields to intolerance fanaticism, the relevant of organizations like this one cannot be understood. It is high time that people from all walks of life come forward to join hands with such positive forces to outpace the forces of evil from the society. Jalpaiguri Welfare Organization is indebted to all those volunteers, activities, well-wishers and donors but for whose dedication and tireless efforts it could not have achieved the distinction it now boasts of. We must not forget that no man is an island and hence we must care about welfare of other people as we do about our own. I appeal you all further to be determined that we are satiated but must not be satisfied till we achieve our aspiration. With this hope and appeal and once again congratulating you all I am submitting the Annual Report.

"Let the right to health & education be established!"

With good wishes & warmest regards.

(Sanjoy Chakraborty)
Secretary
Jalpaiguri Welfare Organization
Club Road, Jalpaiguri.

Date: 5th June 2011
Place: Jalpaiguri.