ANNUAL REPORT

বার্ষিক প্রতিবেদন

For the year 2005 - 06

Jalpaiguri Welfare Organization

Regd. No. S/44735 of 1983-84

Club Road, Jalpaiguri

Jalpaiguri Welfare Organization was established in 1982. Since then it has been striving to serve the humane feelings particularly the hap-less in the society. Through various trials & tribulations it has stepped in 24th year of its existence in firm footing. Unquestionably, it has emerged now as a humane serving entity to the people of Jalpaiguri. It was possible because of the unstinted co-operation of the like minded people of Jalpaiguri in general and in particular the well-wishers and all the members in every tire of Jalpaiguri Welfare Organization. In the backdrop of the then socio-economic scenario of the society priority was given to health & hygiene related matters. But gradual improvement of both the quantity & quality of the organization as well as the imperative need of the people we are to embark upon a number of projects including a move towards fighting disability.

I, on behalf of the organization, offer my regards to you all present here and submit the Annual Report along with the Balance Sheet as well as Audited Accounts of the organization for the financial year 2005-06 for the kind perusal and approval of the honorable members present here.

A detailed report of our ongoing projects follows:-

HEALTH RELATED PROJECTS

A. CHARITABLE DISPENSARY: Initially Jalpaiguri Welfare Organization started with this service housed in a little room at Keranipara. Presently it is served in its own building in the ground floor of Uttara Club. This clinic provides free treatment and medicines to the poor patients. The medicines are collected from local Doctors, Medical Representative (Physician's Sample), Clubs and like-minded organizations etc. This financial we successfully served around 1100 poor and needy patients. Besides, from our Club Road premises we were also able to provide medicines to around 3,200 needy patients free of cost.

B. DAY CARE CENTRE: Since 1991 this centre has been working for the benefit of the senior citizen at Debi Choudhurani Kalibari. The basic concept was to provide care and entertainment to the old persons. At present this centre provides free treatment to the patients of all ages once a week. One doctor and six volunteers are toiling hard to run this centre. This year an average of 20/25 patients received treatment and care at this centre.

C. LOW COST PATHOLOGICAL LABORATORY: Since its inception in 1990 the pathological laboratory has been providing all sorts of pathological tests at a low cost as well as at concession rate to all the patients and also at free of cost to those who were unable to bear even the minimum cost. This year about 8,500 patients were served and a service of around Rs.20, 000 was extended at low cost and at free of cost to 815 needy patients who were otherwise unable to afford the tests done form the market at market rate. Besides we are successfully doing the test for Thyroid at low cost to benefit the downtrodden section of the society. Except Sundays, the unit extents its services to the public from 8 a.m. to 6 p.m. round the week.

D. LOW COST X-RAY UNIT: This unit was started in the years 1991 with a 300 MA X-Ray machine. It provides X-Ray at Rs. 50/- to all the patients. The unit also provides the service at concessional rate and if necessary at free of cost to the patients who cannot affords the nominal charge. This year the X-Ray unit served 5,600 patients. The unit has extended free service worth Rs. 17,700 to 476 needy patients whose market value is about Rs. 29,000/-.

E. LOW COST GENERIC DRUG CENTRE: This centre started functioning in the year 1992 with the aim of providing essential medicines at a low cost to all the people and at free of cost to the needy persons. The object of running this project is also to make people aware of Generic Drug. This is the only center in Jalpaiguri town that provides 24 hours service to the patients. Despite security hazards organization is determined to run this project for the benefit of the common people during the night.

This year about 1, 10,000 patients were benefited from this centre and medicines worth of Rs. 15,000 were distributed free of cost among the poor and needy patients. Not only this but medicines colleted from the doctors and medical representative were also distributed time to time among the people in need. Besides the unit also contributes the maximum to continue with the day – to – day activities of the organization. To bring about more transparency in the transaction in the unit we have already started with the computerization of the unit.

F. LOW COST SPECTACLES CENTRE: At Rs. 10/- and also at free of cost this centre provides facility of an experienced Optometrist of Hospital who voluntarily examines the eyes and give suggestions for spectacles to the patients. Since 1995, the unit has been providing spectacles at a low cost or at free of cost to the ailing persons. This year about 8,000 patients were benefited and spectacles worth of Rs. 10,000/- were provided free of cost whose market value is about R. 17,000/-. Earlier through the project, old spectacle frames donated by the kind hearted people of the district were distributed, after due repair, to the needy section of the society. Besides, the project has been successful to provide new spectacle frames to its beneficiaries at low cost. To reach out to the marginalized group of the people we have decided to organize Eye Examination Camp in the remote of the district.

G. LOW COST ECG UNIT: This unit was started in 1994 to provide ECG at free of cost to the poor patients and at a low cost to the people who can bear it. There is a new computerized ECG machine along with the manual one to serve more patients in a short time. We do the computerized ECG at Rs. 60/- and the manual ECG at Rs. 30/- whose market value is Rs. 150/- and Rs. 100/- respectively. This year we gave our serve to about 1,000 patients at concessional rate and about 120 patients at free of cost.

H. MOBILE AMBULATORY CLINIC: At a concession rate and also at free of cost about 1000 patients were benefited by this service. In addition, service is also provided during natural calamities by arranging medical camps. Jalpaiguri Welfare Organization started this 24 hours ambulatory clinic in the year 1989 as a community based project. This year 435 patients were provided the service worth Rs. 39,650/- free of cost.

I. OXYGEN SUPPLY SERVICE: This 24 hour emergency center provides Oxygen facility. This very year about 150 patients were benefited by this service. This project was started in 1992. Now, one can get a cylinder for 24 hours by only depositing Rs. 100/- that is provided by the other organization at high rate. Like our other projects we render free service in this project too, to the patients who are really needy. This year around 23 patients were extended the service free of cost.

J. COFFIN SERVICE: Close relatives must have the last sight of their departed beloved ones. For this the organization has been extending the Coffin Service to the families who lost their dearly loved free of cost. This year we stood by around 50 families during their hard times.

K. BOOK BANK & STUDY CENTRE: The centre was started with the noble aim of enabling the needy students of the society to continue their studies. Earlier the organization served the students in need as per its own capability by providing them the textbooks free of cost. But after the inauguration of the centre we served more number of students. **Subhrojit Sanyal Memorial Trust** helped us to start the **Subhrojit Sanyal Book Bank and Study Centre**. While inaugurating the center we have been able to reach out nearly 250 needy students this year by providing them the textbooks free of cost. Besides we have also been able to collect helping books written by various authors, encyclopedia, dictionary etc. we have a beautiful collection of books, audio CDs and cassettes for helping the students to learn Spoken English easily. As per need students could came to our study centre and even get the books copied from the Xerox centres. We are planning to develop the centre more to meet the surging needs of the students.

DISABILITY RELATED PROJECTS

A. CENTRE FOR SPECIAL EDUCATION FOR THE DISABLED CHILDREN: Through this Centre of ours all types of physically challenged children are getting education using modern techniques. Besides, medical services are also provided to them. Since its inception in 1987, the Centre has been earning reputation to attract the students the number of which is at present 183. Many bonafied students of this school have got enrolled in the normal school and have done well in the Secondary and the Higher Secondary examination. In addition, the students are also involved in the extra co-curricular activities like Art Competitions, Nature Study Camps, Sports, & other Cultural Programmes and have won prizes. The centre is helping the guardians of the children to get the certificates and necessary aids and appliances from the government sector. This year the centre has attracted the attention of the mass by participating in the different cultural programmes at Disabled Day Function etc. The Centre has also helped the guardians by making them aware through personal counseling using the platform of the Guardian's Forum. The senior students were given an Identity Card and were also provided special training to make them self-dependent. Our students have brought laurels the school by begging the individual as well as 2nd Best Team Prize in the Sports Meet for the Challenged Children organized at Siliguri wherein challenged students from entire North Bengal region participated. This year we have been able to provide various trainings to our adult students to make them self-reliant. Jalpaiguri Welfare Organization feels the need of special efforts for the school. For the purpose the organization constituted a Sub-Committee that has been vested with all the necessary decision –making powers through discussions. Services extended students through this centre include (a) Mobility Training (b) Braille through Computer (c) Special education (d) Self-Help (e) Physiotherapy (f) Audio- tactile method (g) Use of Hearing Aids (h) Speech Therapy (i) Group Hearing Therapy.

B. HANDICAPPED PEOPLE INDUSTRIAL CO-OPERATIVE SOCIETY LTD:

Jalpaiguri Welfare Organization formed this society in 1991 to rehabilitate adult disabled persons. The purpose of this Society was growing mutual understanding and co-operation among the members. Since then this society is engaged in distributing the electric bills among the consumers of WBSEDCL. Now the member strength of the society has increased to 24 with the help of Telecom authority they even partially distributed the telephone bills among the consumers. We hope that in future they will be getting the responsibility to of the meter reading of the consumers. The society is committed to start a STD booth and a Xerox center in near future enabling more members of challenged persons to earn a livelihood.

C. APARAJEO PRINTING PRESS: We run a printing press in our Club Road premises for over a decade. Four differently persons are working in it and are earning their livelihood from this press. This is a glorious instance of rehabilitation of the challenged persons.

D. D.L.R.O. PROJECT: In collaboration with the DPEP, Jalpaiguri, we started this venture in 2001 to facilitate the education of the disabled children. Our main aim is to get the non-school going children enrolled in the school. In addition, to build up an understanding among the students and to help the teachers of the primary schools is also a part of our duty. With this aim in view, this year Jalpaiguri Welfare Organization as DLRO has successfully fulfilled the following:

a) Making teachers of every primary school, some Madhyamik schools and S.S.K's aware of disability by visiting them and also to get a list of the dropout disabled children.

b) Helping the teachers to build up understanding between the normal and drop-out disabled students.

c) Doing home visits and also to prepare a list of the non-school going and dropout disabled students.

d) Doing parent-counseling to make them aware about the necessity of enrolling disabled children in the schools, about different problems of children and also made them aware about the steps necessary for their development.

e) Making the Gram Panchayat, Prodhan, Rural Officers and Non-Government Officials, Guardians and Educational Institution aware of the facilities and opportunities provided by the government disabled children.

f) Helping the disabled children to get their Certificates, Scholarships and other necessary aid.

g) Advising challenged student of different issues by making regular visits to the special school.

h) Participating the different Seminars/Meetings at DPEP and other concerned departments for proper evaluate of the working.

i) Facilitating Grameen Pratibandhu Bandhu programme.

j) Identified 1182 challenged children and 986 challenged children in Sadar Block and Maynaguri Block respectively and proved our capability.

SOCIAL JUSTICE RELATED PROJECT

CHILDLINE SERVICE: 1098 a 24 hour free phone outreach service for children from 0 – 18 years. Jalpaiguri Welfare Organization is providing this service in collaboration with the Ministry of Women & Child Development, Govt. of India. This year we provided help to the following:

Target groups	Service Provided	No. of children to whom services provided last year
Street Children	Medical	57
Child Labour	Shelter	20
Abandoned children	Restoration	27
Child victims of HIV/Aids	Protection from abuse (sexual)	01

Child addicts	Sponsorship	164
Lost child	Rescue	22
Runaway child	Information & Referral to Services	72
Child affected by Natural Disasters	Educational awareness	158
Child as political Refugees	Counseling for rehabilitation	26
Challenged child.	Emotional Support & Guidance	14

Apart from the above we have also taken the following decisions to improve our services provided:-

- ✓ Reassessment of the service and adoption of new policy by conducting Weekly and Monthly meetings.
- ✓ To make the allied systems aware of the service.
- ✓ To restore and give shelter to a child after detailed discussion among the term members/volunteers.
- ✓ Organized 6 one-day NICP Workshop among the government & non-government sectors in collaboration with the NISD, New Delhi.
- ✓ Publicizing 1098 by distributing clothes having CHILDLINE logo to the children in need, by distributing handbills, posters and other awareness materials during public meets and various other occasions.

Since the inception of the service in the district our volunteers are working day and night for the cause of the children with the noble aim of making Jalpaiguri a child – friendly place to live in. This year we have successfully children to their families who belonged to Assam, Bihar, Sikkim and Orrisa apart from West Bengal. We have served around 250 boys and 195 girls this year.

OTHER ACTIVITIES

1. In keeping with our solemn pledge to stand by physically and mentally challenged population, this year too the "World Disabled Day" was observed by the Organization on the 3rd December with full dignity. This year a record number of people walked on the streets for the challenged population. Besides placing a charter of demands to the district authorities the day included various cultural programmes, competitions and exhibition of handicrafts that were greatly successful with the enthusiastic participation of our challenged brothers and sisters.
2. At present a small but beautiful garden is adding to the beauty of the school environment.
3. The Guardian's Forum has helped us to get two school vans for helping the students. Efforts are on to increase this number.
4. We have constructed a shaded place for the visitors of our school to sit in the school premises itself.
5. Jalpaiguri Welfare Organization like every year organized workshops to make people are about the PWD Act and other related laws and facilities related to the disabled people.

6. This year we have been given the added responsibility to work as the DLRO for the Maynaguri Block too. Like the Sadar Block, here also we have proved ourselves. This year we successfully reached 1600 disabled children and provided our assistance to them.

7. This year we also organized a Saree distribution function on the occasion of Durga Puja Festival with the generous support of Sri Indrajit Dey, a dedicated member of ours Birpara. The function was organized in four different regions viz. Jalpaiguri Welfare Organization, Club Road, Jalpaiguri, Jalpaiguri Welfare Organization, Ananda Nagar, maynaguri, Lataguri Social Welfare Organization and Birpara Welfare Organization. Through these about 400 poor and disabled women were benefited clothing as per our capability throughout the year.

8. Our organization has always stood by the deprived women of the society who gets no protection or support form the society and the family itself. In some cases arranging mutual discussions etc. this year we successfully brought a number of ill-fated women to the mainstream of the life solved the problems. In this context I would like to inform you all that this year with the support of the district administration we rescued a number of girls and women forced to work as prostitutes and helped them to lead a normal life.

9. The enthusiastic members of our organization gave their services voluntarily for the Pulse Polio Immunization Programme, T.B. Awareness Programmes, Leprosy Elimination Programme etc. and several other government and non-government programmes organized to create awareness among the common people on different issues.

10. The members of our organization are actively participating in the different programmes and discussions for the development of the district and are also giving constructive suggestions on every platform for the benefit of the mass.

11. Our organization is always conscious about the decision taken in the interest of the mass. We have always protested the decisions against the mass interest of the people whenever and wherever were necessary.

12. As usual the organization stood up for extending necessary medical help and advice including distributing of free medicines as well as clinical help in such areas where Malaria, Diarrhea etc. affected a number of people.

13. You are all aware that a number of tea gardens of our district have been declared locked out. The once flourishing tea industry of Doors is gradually becoming sick. The workers of the closed tea gardens are passing their days amidst terrible hardships and misery. More than 500 people died during the last year due to lack of food and treatment, in this grim situation we can not remain mute spectators. So along with some other voluntary organizations we are running medical camps in some closed tea gardens. In these camps we are not only treating the ailing persons, but supplying them the required medicines, some foods, clothing and ensuring for them the supply of pure drinking water. In this regard we are extremely grateful to Jalpaiguri Municipality for offering us a helping hand to continue these camps. But the situation in the tea gardens is so grave that our effort is bound to prove inadequate in the long run. So we appeal to every responsible citizen of this locality to stand by us and support us in every respect so that we can continue our service to

prevent the procession of death and ensure the minimum support to the unfortunate tea garden workers.

14. Motivation camps for Blood Donation were organized during this period at a number of places. This year in such a camp at Police line about 27 police personnel donated their blood. Motivation camps for identifying blood groups of individual (Know your Blood Group) were also organized during this period at a number of places and more than 400 patients were assisted in getting blood.

15. This year too with the generous contribution of the S.J. Jindal Trust and ours we helped many needy patients finaanciallt during their treatment in and outside the state. We also provided medicines to them from outside which were not available on our stick. Last year we benefited about 18 such patients but this years the number rose to 40.

16. With the financial support from a kind hearted person, this year we started renovating a part of our school building for the proposed Short Stay Home. We have also applied to the government for sanctioning a grant for the smooth running of Home.

17. Thyroid test is normally an affordable test. But still Jalpaiguri district don't have the facility. Keeping this in mind Jalpaiguri Welfare Organization has already started this very facility in its own Low Cost Pathological Laboratory at low cost. This year about 56 patients have been benefited by this service.

18. This year was declared as the Year of Scientific Awareness. Jalpaiguri Welfare Organization is trying to create awareness among the students by organizing street plays, scientific awareness camps, group discussions etc.

19. We are a part of the Combined Forum formed by the different NGO's of North Bengal. We are committed to work for the cause of the region. We are actively participating in the programmes organized by the forum on the issue of starting of Circuit Bench at Jalpaiguri, East-West Corridor issue, Jalpaiguri Tea Auction Centre etc.

20. An active member of ours, trained on the issue of Disaster Management, is working as a Resource Person on many forums.

21. This year the organization motivated 15 male members and 16 female members to form their own Self Help Groups to make them financially and independent. The boys group is running their own XEROX successfully and are making paper COVER-FILES for sell in different offices, organizations etc.

22. Our organization is an active member of the District Level Committee formed to facilitate the District Disability Rehabilitation Centre, National Trust, and District Health Development in their working and has proved its presence on many occasions through its suggestions and decisions.

23. In our office at Club Road, Jalpaiguri, we have started a Charitable Dispensary. At this centre of ours we are providing free medical treatment to the poor patients thrice a week and are also providing medicines free of cost. Last years we served around 50 needy patients but this year we stood by 58 patients. Besides our

volunteers have been volunteering their services to the needy patients by the escorting them to different places like Delhi, Vellore, Kolkata, Chennai for their better and proper treatment.

OUR PROTEST, OBJECTIVE AND SUCCESS

To protest the injustice is our motto. We agree to the fact that the way we succeeded in our constructive work we didn't do much to sharpen our revolutionary image. To find out the probable reasons we sat many times this year. In the meeting discussions were made on the increasing materialistic culture in the society. In the past few years we saw that many voluntary organizations are exploiting the innocent people in name of the so-called Non-Government Organizations. It has seen that these so called NGO's mis-utilize the public money for their own benefit and get diverted from the noble path of social service. We admit that these types of intentions are emerging in our organization too. We are committed to de-root this by promoting discussions and self-analysis.

We have been striving for the hapless of the society. We will continue our zeal for the noble cause and will never divert from the noble path of social service. In days to come we will successfully and firmly maintain our character of a voluntary organization and we appeal all the members to work for the same.

THE FUTURE PLANS:-

a) To start a Health Worker Training Programme.

b) To improve the existing projects to increase the quality of service.

c) To create awareness about the blood donation, domestic violence, health & hygiene and disability among the common mass.

d) To aware and mobilize the people against the degrading health infrastructure and other issues of public interest.

CONCLUSION

In fine, I take pleasure to say that our services under reference in all projects have been able to improve their performance during this financial year. It is needless to say that it has been possible for all the volunteers, activists, well-wishers and donors' dedication and tireless efforts without whose co-operation it could not have achieved the dimension it now boosts of. I am confidant we will able to fight against the so-called NGO culture and will not get distorted from our zeal of voluntarism. I appeal you all to take a vow that we are satiated but must not be satisfied till we achieve our goal. With this hope and appeal and once again congratulating you all I am submitting the Annual Report.

With good wishes & warmest regards.

Date: 22.04.2007

Place: Jalpaiguri.

(Sanjoy Chakraborty)
Secretary
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