ANNUAL REPORT

বার্ষিক প্রতিবেদন

For the year 2012-13

Jalpaiguri Welfare Organization

Club Road, Jalpaiguri
West Bengal

Honorable Members!

I cordially welcome you all in the 31st Annual General Meeting of our organization. We have gathered here to discuss the activities, problems faced and the achievements made during last year and plan out the future plan of action thereof. At this stage, the discussion on the present social scenario becomes inevitable.

Everybody knows that a large number of people in our country are being deprived of getting their essential rights such as food, clothes, education, health, abode etc. Whereas to live with equal rights is a fundamental right of the people of our country and it has been declared in our constitution categorically. Ensuring these rights is the solemn duty of the country. But presently the actual scenario of our country is not very delightful. The country is slowly but gradually phasing out its altruistic responsibilities, instead these responsibilities are being handed over to the private as well as multinational companies. Therefore, only a handful of affluent people are enjoying these rights. Vast number of underprivileged people of our country is being deprived of having the minimum service entitled for them. The people who have been bestowed the responsibilities to think of the welfare of the mass are negligent towards their duties. Although some individuals and organizations are raising their voice against this practice sporadically but a little effect of such protest is seen at the time of policymaking by the policymakers of the country. So such protestation must be continued to bring a change in this scenario. If such protestation is not been there then the country will cease participating in welfare of the people in policymaking. Jalpaiguri Welfare Organization was established in the year 1982 mainly to sort out the problem, standing as a hindrance before the poor and helpless people to get their right to health as well as to fight against the corruption and injustice, which is perpetrated, against the aforementioned segment of the society. To stand firmly beside the people who are helpless and underprivileged is also a consecrated mission of the organization.

With a view to give relief to some extent to the helpless patient and also to some extent to sort out the problem of health care management in the year 1982 emerged the organization, Jalpaiguri Welfare Organization. Through various trials and tribulations the organization completed its 31st year of service with firm footing. The cherished mission of the organization was to fight against the injustice and corruption and to ensure the fundamental rights of the people and that government facilities are being available to the common man and if needed to assist them. Through various trials and tribulations, unquestionably it has emerged now as a humane serving entity to the people of Jalpaiguri and its adjacent areas. It was possible because of the unstinted co-operation of the like-minded people of Jalpaiguri in general and in particular the well-wishers and all the members in every tire of Jalpaiguri Welfare Organization. In the backdrop of the then socio-economic scenario of the society, priority was given to health and hygiene related matters. But gradual improvement of both the quantity and quality of the organization as well as the imperative need of the people we are to embark upon a number of projects including a move towards fighting disability for getting equal opportunity in the society.

I, on behalf of the organization, offer my regards to you all present here and submit the Annual Report along with the Balance Sheet as well as Audited Accounts of the organization for the financial year 2012-13 for the kind perusal and approval of the honorable members present here.

A detailed report of our ongoing projects follows:-

HEALTH RELATED PROJECTS

a) Charitable Dispensary:

It is one of the fundamental rights of the citizen to get the treatment services. In 1982 Jalpaiguri Welfare Organization started working with a demand of Quality health service to all without any financial discrimination. Initially Jalpaiguri Welfare Organization started with this service housed in a little room at Keranipara. Medicines collected by our volunteers from the local Doctors, Medical Representative (Physician's Sample) were distributed to the needy patients for ensuring their proper treatment. We accept that owing to the non-availability of doctors we could not serve the people the way we wanted to during the year. Presently the senior citizens of the area gather in this centre of ours and spend their leisure time in discussing the social issues & concerns.

Our aim was to serve the poor patients free of cost and accordingly we are extending the service under supervision of an experienced doctor five a week from our Club Road premises. This year we have served around 4000 needy patients as per their need by providing prescribed medicine collected form the like-minded doctors (Physicians' Sample). Besides we have also distributed medicines bought by our own sources amounting Rs. 40, 000/- free of cost.

b) Day Care Centre:

Since 1991, this centre has been working for the benefit of the senior citizen at DEBI CHOUDHURANI KALIBARI. The basic concept was to provide health care facility for at least once a week and entertainment to the elderly persons. Later on we provided 50/60 poor & needy patients of all age free treatment through this centre once a week. During the year we admit we failed to serve the patients in need of a doctor. We are optimistic that soon we will be able to start the same. This year the centre became a point where the elderly people of the local area met and spend their leisure time. Besides a free coaching centre is also run from this centre which is serving 90 – 100 poor local students by ensuring continuous education to establish them in the society. This centre also is encouraging the students to participate in value base programme as well as the programme that brings the thought of patriotism in the mind of the students.

c) Low Cost Pathological Laboratory:

Since its inception in 1990 the pathological laboratory has been providing all sorts of pathological tests at a low cost as well as concessional rate to the patients and also at free of cost to those who were unable to bear even the minimum cost. This year about 8470 patients were served from this centre out of which 676 needy patients were served free of cost, who were otherwise unable to afford the tests at market rate, which amounts to Rs. 55715.00. Except Sunday, the unit extends its services to the public from 8 am to 6 pm round the week.

d) Low Cost X-Ray Unit:

This unit was started in the years 1991 with a 300 MA X-Ray machine. It provides X-Ray at Rs. 60/- to all the patients. The unit also provides the service at concession rate and if necessary at free of cost to the patients who cannot afford the nominal charge. This year the X-Ray unit served 7225 patients. The unit has extended free service worth Rs. 18650/- to 433 needy patients whose market value is about Rs. 32,000/- . Except Sunday, the unit extends its services to the public from 8 am to 6 pm round the week. In case of urgency, the service is extended even on Sunday.

e) Low Cost Generic Drug Centre:

Medicines with Generic name! With an aim of creating responsiveness & movement regarding the Generic Drugs amongst the common people this service of ours started functioning in the year 1992. Since inception the centre is providing essential medicines at a low cost to all the people and at the needy persons. This is the only center in Jalpaiguri town that provides 24 hours service to the patients. Despite security concerns, organization is firm to run this project for the benefit of the common people during the night. This year about 1, 50,000 patients were benefited from this centre and medicines worth of Rs. 36190/- were distributed free of cost among about 233 nos. of poor and needy patients. Besides, medicines colleted from the doctors and medical representative were also distributed time to time amongst the people in need. The unit also contributes the maximum to continue with the day – to – day activities of the organization. We are accepting the facts this unit is unable to provide all kinds of medicines needed for various types of patients. We are trying our level best to provide better service to more and more people overcoming the present drawback. We are proud to start the home delivery service for the aged people and for those who have none to collect the necessary medicines from our centre.

f) Low Cost Spectacles Centre:

At Rs. 10/- and also at free of cost this centre provides facility of an experienced Optometrist of Hospital who voluntarily examine the eyes and give suggestion for spectacles to the patients. Since 1995 the unit has been providing spectacles at low cost or at free of cost to the ailing persons. This

year about 4000 patients were benefited and 423 numbers of people were given spectacles worth of Rs. 49645/- at free of cost and concessional rate whose market value is about Rs. 75,000/-. Besides, through the project, old spectacle frames donated by the kindhearted people of the district were distributed, after due repair, to the needy section of the society. Besides, the project has been successful to provide new spectacle frames to its beneficiaries at low cost. To reach out to the marginalized group of the people we have decided to organize Eye Examination Camp in the remote of the district. People are benefited from 8am to 6pm every day from this centre.

g) Low Cost ECG unit:

This unit was started in 1994 to provide ECG at free of cost to the poor patients and at a low cost to the people who can bear it. There is a new computerized ECG machine along with the manual one to serve more patients in a short time. We do the computerized ECG at Rs. 60/- and the manual ECG at Rs. 40/- whose market value is Rs. 150/- and Rs. 100/- respectively. This year we extended our service to about 1000 patients at our concessional rate and about 75 patients were served either free of cost or the rate below our rate whose market value was about Rs. 7000/- and value at our unit was Rs. 2,920/-. Our volunteers served the patients at their homes in cases where they are unable to move or reach at our centre. Except Sundays, our volunteers serve the people from 11 am to 5 pm untiringly.

h) Mobile Ambulatory Clinic:

Jalpaiguri Welfare Organization made the first voluntary move to start the Ambulatory Service in Jalpaiguri. Presently though the number of such voluntary organizations has increased still as per need we serve the people at concessional rate and even at free of cost that has been duly admitted by the people and the administration. Besides it is hard to access ambulatory service from other organizations during the night but we are always at the public service. At a concession rate and also at free of cost about 1500 patients reached the medical institutions within the town and in other districts like Darjeeling & Coochbehar including the North Bengal Medical College & Hospital.. In addition, service is also provided during natural calamities by arranging medical camps & rescue and restoration operations conducted by the CHILDLINE Service. JALPAIGURI WELFARE ORGANIZATION started this 24 hours ambulatory clinic in the year 1989 as a community based project. This year 149 patients were provided the service worth of Rs. 35,100/- at free of cost. Moreover, this service plays a pivotal roll to bring the patients in the nearest hospital or clinic, being injured in accident or any types of calamities

i) Mortuary Van

In this busy world none have the time to be the part of the last rites of the deceased persons and carry them to the cremation ground on their own shoulders. Keeping in mind the very rude moment of time Jalpaiguri Welfare Organization kept its urge to start a Mortuary Van for such occasions. Hon'ble Ex – Member of Parliament (Lok Sabha) Smt. Minati Sen stood by us and extended her helping hands by supporting us from her MP LAD Fund that made the dream of Mortuary Van a reality for all of us. During this financial year, we served about 200 families who approached to us for this service. We express our sincere gratitude to Smt. Minati for her bighearted support. We are filling proud to provide this type of service to the hapless families during their essential period.

j) Oxygen Supply Service:

Jalpaiguri Welfare Organization has started this project in the year 1992. From then this 24-hour emergency center provides Oxygen facility to the patients who require this service. This year about 140 patients were benefited by this service. Now, one can get a cylinder for 24 hours by only depositing Rs. 100/- that is provided by the other organization at high rate. Like our other projects we render free service in this project too, to the patients who are really needy. This year around 45 patients were extended the service worth of Rs. 38,950/- at free of cost which market value was at least Rs. 1,00,000/-.

k) Blood pressure and body weight measuring unit

We are happy to let the people know that Jalpaiguri Welfare Organization was able to start blood pressure and body weight measuring unit in the month of January 2011. This essential service of daily life was a long demand for the people of Jalpaiguri town as well as the district. This unit provides the service from Monday to Saturday of every week at free of cost from 11 a.m to 5 p.m. During this short period, the unit has provided services around 2000 numbers of people. We are really happy to start this type of service under the roof of our beloved organization for the benefit of the people.

PROJECTS FOR DIFFERENTLY ABLED

a) Centre for Special education for the Disabled Children:

Jalpaiguri Welfare Organization is working for the disabled population for their proper rehabilitation since 1984-85. Successful & meaningful rehabilitation of the differently able children to the main-stream of the society through quality education and special care was the thought which inspired JALPAIGURI WELFARE ORGANIZATION to start the centre in 1987. Through this centre of ours all types of physically challenged children (CP, MR, HH, VH, MD) are getting education using modern techniques. Since its inception, the centre has been earning reputation to attract the students, the number of which is at present 191. Many bonafide students of this school have got enrolled in the normal school and have done well in the Secondary & the Higher Secondary Examination. In addition the students are also involved in the co-curricular activities like Art Competitions, Nature Study Camps, Sports, & other Cultural Programmes and have brought laurels to the centre. Like previous years this year too the students of our centre proved their excellence in the field of sports and games in various places in West Bengal. The centre is helping the guardians of the children to get the certificates and necessary aids and appliances from the government sector. This year the centre has attracted the attention of the mass by participating in the different cultural programmes at Disabled Day Function, Durga Puja Inauguration Programme, Book Fair etc. this senior students were given an Identity Card and were also provided special training for ensuring self-employment. Jalpaiguri Welfare Organization feels the need of special and focused efforts for the proper functioning and supervision of the school. We are thankful to the Department of Social Welfare for awarding Scholarship to the students of our Special Education Centre. Services extended to the students through this centre include (a) Mobility Training (b) Braille through Computer (c) Special education (d) Self-Help (e) Physiotherapy (f) Audio- tactile method (g) Use of Hearing Aids (h) Speech Therapy (i) Group Hearing Therapy (J) Scholarship (k) Home – based management (l) pre-vocational training etc. LICI Golden Jubilee Foundation donated a School Bus for the students of our school. The school bus is the only bus in the entire district that is dedicated to the students with special needs. A sense of belongingness has developed in our students. The confidence level of students is increasing as they travel together without the help of others. They really enjoy their journey daily. We are really owe to the LICI Golden Jubilee Foundation for their noble gesture and supporting us to fulfill our zeal for the betterment of the children with special needs.

b) Handicapped People Industrial Co-operative Society Ltd:

Jalpaiguri Welfare Organization formed this society in 1991 to rehabilitate adult disabled persons. The purpose of this Society was growing mutual understanding and co-operation among the members. Since then this society is engaged in distributing the electric bills among the consumers of WBSEDCL. Now the member strength of the society has increased to 65. They are also delivering their responsibility of the meter reading of the customers of WBSEDCL. Besides for the last two years another 12 – 13 differently abled brothers & sisters engaged in distributing the Property Tax Notices to the citizens of Jalpaiguri Municipal Area are benefited. We the members of Jalpaiguri Welfare Organization sincerely thank all the personnel of the Jalpaiguri Municipality and the WBSEDCL for their continuous support & noble gesture towards the challenged population. Jalpaiguri Welfare Organization is committed to search for various other ways to rehabilitate all the differently able persons.

c) APARAJEO Printing Press:

We run a printing press in our Club Road premises for over a decade. Three differently abled persons were working in it and were earning their livelihood from this press. This was a glorious instance of rehabilitation of the differently able persons. But after the sad demise of Rajnath Pandey, the in-charge of the printing press the same is closed at present. For the time being a small canteen is run by the family of Late Rajnath Pandey and other two members of the press. We are optimistic enough to start the press again and bring its glory back.

SOCIAL JUSTICE RELATED PROJECT

a) CHILDLINE Service:

Jalpaiguri Welfare Organization has been working for the well-being women & children since its inception. Besides restoring the lost child to his/her parents, helping the guardians to trace out the whereabouts of their lost children Jalpaiguri Welfare Organization always did advocacy on education, health & safe environment for all children. At the time when there was no shelter home for distressed children, the organization stood by them and provided shelter & care. The administration recognized our efforts and they too referred children in need to our organization as they believed in our dedication towards children. Later on Jalpaiguri Welfare Organization became a stakeholder in child protection mechanism and started the CHILDLINE service during March 2003. First started in 1996 in Mumbai today CHILDLINE is serving the children of more than 256 cities throughout the country. 1098 a 24- hour free phone outreach service for children up to 18 years. JALPAIGURI WELFARE ORGANIZATION is providing this service in collaboration with the Ministry of Women & Child Development, Govt. of India and CHILDLINE India Foundation, Mumbai.

Our target groups are: ⇨	Street Children, Child labour, abandoned children, Child victims of HIV/AIDS, Child addicts, lost child, Runaway child, Emotionally disturbed child, Child affected by the Natural Disasters, Child as Political Refugees, Differently abled child. The list is not exhaustive one.
The supports we extend to our little citizen as per need are: ⇨	Medical, Shelter, Restoration, Sponsorship, Emotional Support & Guidance etc.

Apart from the above, we have also taken the following decisions to improve our services provided:-

a) Internal assessment of the service and adoption of new policy by conducting Weekly and Monthly meetings;

b) To make the allied systems aware of the service;

c) To restore and give shelter to a child who needs care and protection after making a detail discussion among the team members/volunteers.

d) To organize a number of NICP Workshops for all the stakeholders in collaboration with the NIPCCD & CHILDLINE India Foundation, Mumbai.

e) To publicize 1098 by distributing clothes having CHILDLINE logo to the children, by distributing handbills, posters and other awareness CHILDLINE materials during awareness and various other occasions.

f) For reaching out the mass, our team organizes Puppet Shows, Open House, and Outreach activities in all vulnerable areas to spread the message of safety net to children.

g) For the proper functioning of the service in the district, we facilitate the meeting of district level CHILDLINE Advisory Board (CAB) and share the experiences and problems with the board members for getting their valuable advice and support.

h) Highlighting the need to establish the child rights our volunteers joined the children of Shelter Homes during Rakshabandhan, Children's Day, Saraswati Puja and other occasions.

i) Visiting the Juvenile & Shelter Homes time to time for counseling the inmates and helping the authorities to trace out their whereabouts;

j) Organizing Health Camps & Blood Grouping Camps for the children of different areas on regular basis;

k) Regular networking with the JJB, CWC, JPU, DPCS and the allied systems like RPF, District Police, Hospital, District Administration and all other stakeholders for the best interest of the child.

We are happy that we have a developed a lot our way of working and the quality of service delivery at our CHILDLINE 1098 project. Today we a known figure throughout the country. All the CHILDLINE partners take our method of working as an example of good practices across the country. Our volunteers of CHILDLINE have brought laurels to our organization by attending the meetings, workshops etc. organized time to time by the partner organization.

Since the inception of the service in the district, our volunteers are working day and night for the cause of the children with the gracious aim of making Jalpaiguri a child – friendly place to live in.

This year Jalpaiguri CHILDLINE service organized a special programme along with the other partners through out the country namely "CHILDLINE SE DOSTI" Jalpaiguri CHILDLINE celebrated this programme with tying up CHILDLINE band in the hands of various officials and staffs of allied system the inmates of a juvenile girl's home. This programme was organized from 8th to 10th September 2012.

b) Coffin Service:

In this present society people lives in a nuclear family. The family members leave behind their other relatives and moves to the cities or metros in search of sound job or service. In this situation when any of the family members departs the near ones living in other cities normally have no option left to pay their last homage. "Everyone could pay tributes to their departed beloved ones" was the idea behind this very service. This year we stood by around 90-100 families during their hard times at free of cost.

c) Book Bank & Study Centre:

The centre was started with the noble aim of enabling the needy students of the society to continue their studies. Earlier the organization served the students in need as per its own capability by providing them the textbooks free of cost. But after the inauguration of the centre we served more number of students. Subhrojit Sanyal Memorial Trust helped us to start the Subhrojit Sanyal Book Bank and Study Centre. We have been able to reach out nearly 250 needy students this year by providing them the textbooks free of cost. Besides, we have also been able to collect helping books written by various authors, encyclopedia, dictionary etc. As per need students could came to our study centre and even get the books copied from the Xerox centre. We are planning to develop the centre to meet the surging needs of the students.

d) Free Coaching Centre:

This financial year the organization was successfully able to run its Free Coaching Centres at its Club Road Premises & Debi Choudhurani Kalibari premises for bringing the education to the access of the downtrodden section of the society like previous years. The idea behind running these free coaching centres was to curb the increasing dropout rates of the students from the regular school in difficult circumstances. Every week on Saturday & Sunday from 3 pm – 5:30 pm our volunteers impart education to the needy children. Besides the conventional education, moral education is also provided to the children coming to the centre through various group games etc. Our volunteers feel proud and happy while doing so. Both the centers are benefiting around 160 students of Class I to Class VIII. We also provide notebook, pencils etc. free of cost to the students to ensure their

education along with light refreshment. Besides, we also celebrate various occasions like Saraswati Puja, Children's Day etc with the children to make their day.

OTHER ACTIVITIES

1) In keeping with our solemn pledge to stand by differently able population, this year too the "World Disabled Day" was observed by the Organization on the 3rd December with full dignity. This year a record number of people walked on the streets for the challenged population. Besides placing a charter of demands that included the proper implementation of the PWD Act 1995 etc. to the district authorities. The day included various cultural programmes, competitions and exhibition of handicrafts that were greatly successful with the enthusiastic participation of our brothers and sisters who came cutting all the barriers of caste, race and section. Blood Donation Camp was also organized for the needy patients to mark the day by our differently able brothers & sisters. For the last 31 years, Jalpaiguri Welfare Organization is working for the rehabilitation of the disabled children. While observing "World Disabled Day" celebration we appeal to the mass to uphold the rights of the disabled people.

2) As per Disability Act, disability certificates should be issued to the eligible persons from every Block Health Centre, Sub-Divisional and District hospital. Though there are 13 block health centres, two Sub-Divisional hospitals and one District hospital in Jalpaiguri district the facility is available with only from one Sub-Divisional hospital and the District hospital. For this, people coming from far away places are facing various problems. Jalpaiguri Welfare Organization stood by those and had frequent discussions with the Health Department but still a lot has to be done. Jalpaiguri Welfare Organization will continue with its zeal to work for the cause.

3) To strengthen the care of differently abled students of the Special School, the organization took initiative in forming a Guardian's Forum to ensure the sharing and participation of the parents of the children in every decision and policy making activity for the best interest of the students. The organization has always encouraged the forum to come up with their suggestions for the cause of the children. The Guardian Forum has been supported with three school vans for helping the needy students coming from far away places to attend the school. Efforts are on to increase this number at the organizational level. The forum also works for advocacy of various related matters. The organization supports the Guardian Forum for ensuring vocational training unit to the adult disabled children enabling to earn their livelihood.

4) Like previous years this year, too Jalpaiguri Welfare Organization has organized a number of camps to make the people aware about the act and facilities related to disability and disabled persons. Jalpaiguri Welfare Organization has organized these camps in various clubs, educational institutions, Govt. office & Non Govt. organization to make them aware about the preventive measures which could ensure the birth of a healthy child, importance of immunizations after the birth of a child, shunning of bad habits such as not to insert any shrapnel or stick into the eardrum, the facilities of the disabled including the PWD Act 1995, The National Trust Act 1999 etc.

5) Differently abled persons are provided various types of facilities at concession rate during traveling especially by train. The requisite forms were supposed to be supplied by the concerned department but the facility is not available anywhere in Jalpaiguri. Keeping this in mind, to help out the needy passengers Jalpaiguri Welfare Organization is providing the requisite forms free of cost to all those who need it and also help them by providing them necessary information.

6) Our organization is an active member of the District Level Committee formed to facilitate the District Disability Rehabilitation Centre, National Trust, and District Health Development in their working and has proved its presence on many occasions through its suggestions and decisions.

7) Jalpaiguri Welfare Organization is registered under National Trust Act.1999. National Trust is an autonomous body under Ministry of Social Justice and Empowerment, Govt. of India working for the welfare of persons with autism, Cerebral Palsy, Mental retardation and multiple disabilities. We have successfully organized a numbers of awareness and orientation programmes in Jalpaiguri District to make the mentioned categories of people aware about the facilities such as how to make a Niramaya Health Card, legal guardianship, about the Arunim scheme, role & function of the National Trust etc.

8) For the last three decades Jalpaiguri Welfare Organization are ardently involved for curing the scar of the addicted and the person having psychological disorder through counseling or sending them to the diagnostic centers which are appropriate for them. For getting such facilities a forum was formed with the help of some social activists. These activists were involved in administering medicines and counseling for the rehabilitation of that people. But due to lack of psychologist, social worker the service could not be continued. But our volunteers are always ready to help for giving proper guidance to the guardians of the effected ones. Presently these sorts of patients are being sent to various diagnostic centers in various places of West Bengal by Jalpaiguri Welfare Organization for their betterment. Some times our volunteers are escorting them to different places for their better treatment.

9) Like previous year this year too we organized a Saree distribution programme among the disabled men, women and the children of poor families on the occasion of Durga Puja Festival with the generous support of kind heated volunteers, well wishers and the District Administration. We are proud to announce that about 1100 differently able men, women and children of the poor families has given support to obtain the new garments on the eve of the festive days. In addition, we distribute cloths (Dhuti, Sharee, Blanket etc) among the poor and needy men, women and children throughout the year as per our capability.

10) It is found that the self administered medicines may cause a fatal damage to immunity system of the ailing person. It is necessary to get proper advice of the medical practitioners before taking any medicine for curing the disease. Most of the doctors/ medical practitioners are prescribing the medicines to the patient in the brand name instead of generic name. We think that the Medicine companies are sale their medicines with good looking pack for their huge profit and doctors are using the brand name for their conceal interest In this reason the patient and his/her family members are purchasing the prescribed medicines at higher cost and most of the patient parties are unable to buy the medicines at high prices so they turn up to quake doctor. It is necessary for the Govt. to maintain the quality of the medicines keeping the price bearable for the mass. The Govt. must take appropriate measure to bound the companies to sell the medicines in generic name with strict quality control to reduce the price of medicines. This year we have organized a number of programmes to make a protest against the present drug policies.

11) It is found that nowadays the disabled women or girls are being mentally and physically tortured in every sphere of life. To reduce this mental agony of such girls our special educators always stand beside them to carry away their grievances to the respective authority. Our special educators also give their expert opinion as and when needed for providing them justice in the court of law and mankind.

12) Our organization has always stood by the deprived women of the society who gets no protection on support form the society and the family itself. In some cases arranging mutual discussions etc. this year we successfully brought a number of ill-fated women to the mainstream of the life solved the problems. It could be mentioned here that the victims of trafficking who were rescued by the organization earlier this year were successfully restored back to their family and are leading normal family life.

13) The enthusiastic volunteers of our organization extended their services voluntarily for the Pulse Polio Immunization Programme, T.B. Awareness Programme, Leprosy Elimination

Programme etc. and several other government and non-government programmes organized to create awareness and sensitization amongst the people through out the year.

14) Our organization is always conscious about the decision taken in the interest of the mass in the field of health & hygiene. We have always protested the decisions against the mass interest of the people whenever and wherever necessary. Besides, we came forward with a lot of suggestions to the health department as well as district administration for the improvement of health services in the district throughout the year. As per the rule of the Govt. District Health and Family Welfare Samity has been constituted in every district. Being a responsible member of the said Samity, Jalpaiguri Welfare Organization enriched the work of the Samity by giving our suggestions.

15) As usual the organization stood up for extending necessary medical help and advice including distribution of free medicines as well as clinical help in such areas where Malaria, Diarrhea etc. affected a number of people.

16) Motivation camps for Blood Donation were organized during this period at a number of places. Motivation camps like **Know your Blood Group** for identifying blood groups of individuals were also organized during this period at a number of places and more than 450 needy patients were assisted in getting blood during their hard times. Everyday 2-3 families on an average came to our organization during this financial year to collect blood for their ailing member of their family. We helped those helpless people by collecting blood from various sources such as Voluntary Organizations, Clubs, Merchant Associations, Colleges, well wishers, members of our organization etc.

17) Like previous years this year too, we helped many needy patients financially during their course of treatment in and outside the state. We also provided medicines to them, purchasing from the outside, which were not available in our stock. We are always providing free medical treatment to the poor patients and also providing medicines free of cost that is not available at our Generic Drug Center. This year we stood by 80 such patients with financial support, who had gone for better treatment out side the state. Besides our volunteers have been rendering their services to the needy patients by escorting them to different places like Delhi, Vellore, Kolkata, Chennai etc. for their better and proper treatment.

18) Poor people specially the women are not getting chances to reach to the institution providing legal help or being stopped to reach there by their own people or their poor financial condition. The Govt. has made an arrangement to give legal help to such people or women at free of cost. In this regard, Jalpaiguri Welfare Organization organized lot many programmes wherein legal experts were present and shared their valuable opinion about having the way of justice at free of cost for the victimized women. A large number of men and women were present at that awareness programmes and got benefited by the legal advice of the judges and senior lawyers.

19) We helped the differently abled persons by providing them Harmonium, sewing machine, Tri – cycle, wheel chair, crutch etc. for supporting them to earn their livelihood.

20) Many people lose their ability to walk smoothly for a short stint due to fracture in limb, major illness like heart attack, neurological problem etc. Our organization provided wheelchair & crutches for such patients at free of cost to solve their temporary need.

21) Throughout the year, Jalpaiguri Welfare Organization collected aids & appliances for the differently abled persons, woolen clothes, sarees, dhoti and other garments from various like-minded organizations & well - wishers and distributed to the needy.

22) Those children who were not having the access of the education due to their financial crunches were provided monetary support enabling them to avail the expenses of the education. We also provided them books as per their need to help them have a smooth education.

23) Jalpaiguri Welfare Organization has always stood for ensuring due respect to the Senior Citizens. We have organized health check – up camps regularly for the beneficiaries of various Forum working for the benefit of the Senior Citizens.

24) The members of our organization had stood besides the natives of the villages, whose kith and kin were brought to be admitted in the hospital or any other clinic but were facing trouble to avail the facilities entitled for them, according to their capability. Moreover, the tests and medicines, which we could not provide to the patients from various units of our organization, were done or purchased by us using the funds of the organization.

25) Recently it is found that some unscrupulous people are looting the money or valuable goods from the passengers who are traveling in various trains making them unconscious by giving sedative drugs through food or drinks to them. In the influence of such drugs, several times these people are reaching some unknown destination instead of their own. The members of our organizations extended their helping hands to these people by taking them health centre for getting medical attention and later they restored these hapless people to their families searching their addresses.

26) Nowadays we use plastic made materials for various reasons in our daily life. We use it unwillingly or by our habits. Most of us know more or less that after a certain measurement, the plastic cannot be mixed up with the soil and it only can increase the heap of garbage. Consequently, this heap of garbage pollutes the environment, surrounding us. More or less most of us are becoming the victim of such pollution. We must be conscious regarding this pollution. We have to take pledge that we must not use plastic irresponsibly by ourselves and we must sensitize the other people to shun the use of plastic for the benefit of our mother nature. Jalpaiguri Welfare Organization would like to portray the grim picture before the mass through organizing street corners. It has organized such programme taking the people of various offices, schools, colleges and other establishments, and it has got support from these generously.

27) To orient the local people on the right to health Jalpaiguri Welfare Organization organized a one day demonstration in collaboration with the like-minded organizations. By organizing street corner, distributing leaflets in local languages efforts were made to reach the mass. We earned the due support of all the people who suffered due to the commercialization of health services. Demands for ensuring quality health services, life saving drugs, low cost diagnosis of disease, quality & effective medical equipments within the access of the common man were some of the demands put forth during the day long protest & street cornering. Demand for National Health Policy and to increase allocation on health sector, improvement of the rural health infrastructure & access of health facility irrespective of the financial status were also made.

28) We are proud to start the home delivery service for the aged people and for those who have none to collect the necessary medicines from our centre. This year around 20-25 nos. of patient have been served under this.

OUR PROTEST, OBJECTIVE AND SUCCESS

Guided by the very principle to fight against injustice & corruption, Jalpaiguri Welfare Organization throughout the year created mass mobilization. Being the nature of the organization & its non – political & secular activities, we were able to reach out the public more effectively. To protest the injustice and against the corruption is our motto. We agree to the fact that the way we succeeded in our constructive work we didn't do much to sharpen our revolutionary image. To find out the probable reasons and making effort to solve these we held several meetings during this year. In the meeting, discussions were made on the increasing materialistic culture in the society, gradually increasing owing to the economic liberalization. In the past few years, we saw that many voluntary organizations are exploiting the innocent people in name of the so-called Non-Governmental Organizations. Nowadays social work has become a profession. Some people are

taking this job to earn money in the name of social work. We think that these anomalies should be weed out immediately for the real betterment of the people. As a result, the noble path of social service is converted into a job oriented concern and a social activist has turned to be a social worker who renders his or her service against money. We admit that these types of intentions are emerging in our organization too. But our organization is committed to de-root this by promoting the process open discussions and self-analysis.

The capability of availing proper treatment for better health & hygiene is getting out of the common man. The way the cost of life saving drugs is increasing has made it impossible for the common man to get access of it. Business in the name of providing health facility is increasing day by day in form of Nursing Homes. Due to the commercialization of the health facilities, the common man is suffering a lot. The available government infrastructure is not enough to meet up the needs of the needy patients. We admit that our fight for the cause has somehow got a set back in the recent times but we are committed to work for the noble cause of welfare of the society. We have been striving for the hapless of the society. We will continue our zeal for the noble cause and will never divert from the noble path of social service. In days to come we will successfully and firmly maintain our character of a voluntary organization and we appeal all the members to work for the same.

OUR FUTURE PLANS

a) To stand against the neglected health service & to create mass movement against the social evils;

b) To create awareness about the blood donation, health & hygiene, superstitions and differently able among the common mass;

c) To improve the existing projects to increase the quality of service;

d) To form a group of social workers who would provide any kind of services to the people who are living alone in distress condition by going to their houses.

CONCLUSION

At a time when moral values are degenerating, magnanimity is giving way to self-centeredness and rationality often yields to intolerance fanaticism, the relevant of organizations like this one cannot be understood. It is high time that people from all walks of life come forward to join hands with such positive forces to outpace the forces of evil from the society. Jalpaiguri Welfare Organization is indebted to all those volunteers, activities, well-wishers and donors but for whose dedication and tireless efforts it could not have achieved the distinction it now boasts of. We must not forget that no man is an island and hence we must care about welfare of other people as we do about our own. I appeal you all further to be determined that we are satiated but must not be satisfied till we achieve our aspiration. With this hope and appeal and once again congratulating you all I am submitting the Annual Report.

"Let the right to health & education be established!"

With good wishes & warmest regards.

(Sanjoy Chakraborty)
Secretary
Jalpaiguri Welfare Organization
Club Road, Jalpaiguri